



Principles for a Safer Space in Nysse

Public transport belongs to all of us. You are welcome on board just as you are.

We are all unique, but in Nysse, we are equal.

Every passenger has their own nationality, language, religion, and beliefs. Everyone also has their own opinions, political views, family structures, gender identities, sexual orientations, health conditions, and social and economic statuses.

In Nysse, you can be yourself. Everyone will have a safe and comfortable journey when we consider and respect each other's differences.

- We are polite to each other.
- We give space to others. We offer seats to those who need them. We do not block the way or disturb others when they are getting off.
- We do not disturb others, for example, by making noise.
- We do not use offensive language towards the driver or other passengers.
- We do not ignore disruptive situations but address disruptive behavior together, both at the stop and on board, and inform the driver if possible.

Nysse's Goals

- **We develop equal and equitable services for different user groups.**

We strengthen equality, inclusion, and diversity in the planning of our services.

- **We develop accessible and barrier-free public transport.**

Nysse, together with operators, develops the accessibility and barrier-free nature of public transport.

We provide reliable, accessible, and timely information about Nysse's services and exceptional situations.

- **We promote the safety of public transport.**

Together with our operators, we promote the safety of customers and employees.